COVID Testing FAQs

Q: What kind of test is being performed?
A: Lower Nasal Swab PCR Test. This test goes to the laboratory for processing and is considered the gold standard with greatest accuracy.

Q: When can I expect my results?
A: Results should be expected within 24-48 hours from specimen collection.

Q: How will I receive my results?
A: Results will be securely emailed and text messaged to you. You will have to validate yourself by name and date of birth entry from your secure link.

Q: What laboratory is performing by test?
A: Vero Diagnostics will be performing your test and communicating the results directly to you via email and/or text message.

Q: Where do I go to register?
A: Registration for SCCPSS is at www.lab-fast.com. SCCPSS schools each have their own Location Code. Please refer to the testing site if a Location Code was not provided to you.

Q: What if I don't get my results?
A: Please email MaryKay@covidtestingappointments.com and a response will be returned promptly. You may also call (912) 401-4633.

Q: Why do I have to supply my insurance information?
A: Insurance Information must be collected as required by the Cares Act. If the student is uninsured the parent can very simply mark themselves as "No Insurance" at the bottom of the insurance list. SCCPSS is not responsible for any administrative actions taken by private insurance companies based on the insurance coverage reporting process.

Q: Will I be charged for the test?
A: There is no out of pocket cost for the student or the insured party.

Q: Who has access to my registration information and how is it stored?
A: Your information is securely stored and encrypted. COVID Testing Appointments and the performing laboratory access the data to ensure compliant billing and/or reporting purposes. It is covered under HIPAA.

COVID TESTING APPOINTMENTS, LLC